

Manage, order, track and pay anytime anywhere

Etisalat's **Business Online Portal** gives you all the tools your business needs



Customer FAQs



Track your service requests



Order new services



Analyse your expenses



Manage your accounts



Pay your bills





1. How can I register to Business Online portal?

Visit <https://businessonline.etisalat.ae> and follow the registration steps online.

2. What are the payment methods available in the Business Online portal?

Payments can be made by card (Visa, MasterCard, Amex), by bank transfer online (ENBD, EIB, FAB/NBAD, SCB) and by Pay Offline. Pay Offline is an option to do the bulk payment allocation in the portal and complete the payment outside the portal like cheque.

3. How can I do the bulk payment allocation through Business Online portal?

Here's the steps to do bulk payment allocation through Business Online portal <https://etisalat.ae/en/system/docs/business/pdf/en/Payment-Allocation-User-Guide.pdf>

4. Can I view and download the bills through Business Online portal?

Yes, you can download for individual accounts, and/or request your bills in bulk for several or all of your accounts.

5. How long are the bills available in the Business Online portal?

Bills are available in the Business Online portal for six (6) months.

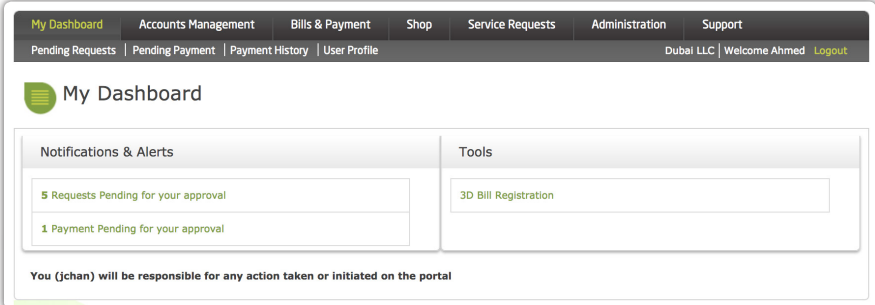
6. What is 3D Bill?

3D Bill is a comprehensive online reporting and analytical tool that allows you to have multiple ways of viewing and using the billing information. 3D Bill is free and available through Business Online portal.



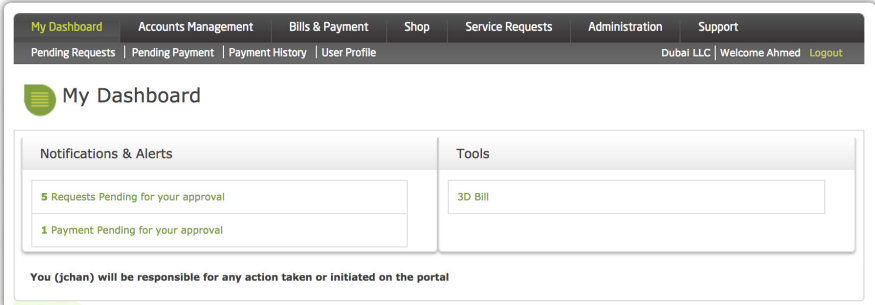
7. How can I access 3D Bill?

If you are not yet a registered to 3D Bill, simply click on the link "3D Bill Registration" through the Business Online portal. After successful registration, the 3D Bill statements and reports will be available on the next bill cycle by the 10th of each month.



The screenshot shows the 'My Dashboard' interface. At the top, there is a navigation bar with the following items: My Dashboard (highlighted), Accounts Management, Bills & Payment, Shop, Service Requests, Administration, and Support. Below this is a secondary navigation bar with: Pending Requests, Pending Payment, Payment History, and User Profile. On the right side of the secondary navigation bar, it says 'Dubai LLC | Welcome Ahmed | Logout'. The main content area is titled 'My Dashboard' and is divided into two columns. The left column is 'Notifications & Alerts' and contains two items: '5 Requests Pending for your approval' and '1 Payment Pending for your approval'. The right column is 'Tools' and contains a link for '3D Bill Registration'. At the bottom of the dashboard, there is a message: 'You (jchan) will be responsible for any action taken or initiated on the portal'.

If you are already registered, simply click on "3D Bill" link available through Business Online portal.



The screenshot shows the 'My Dashboard' interface, similar to the previous one. The navigation bars are identical. The main content area is titled 'My Dashboard' and is divided into two columns. The left column is 'Notifications & Alerts' and contains two items: '5 Requests Pending for your approval' and '1 Payment Pending for your approval'. The right column is 'Tools' and contains a link for '3D Bill'. At the bottom of the dashboard, there is a message: 'You (jchan) will be responsible for any action taken or initiated on the portal'.